

YOUR ADDITIONAL SERVICES ON REQUEST

Applicable terms and conditions for additional services

GEODIS - Distribution & Express - Applicable from 1st October 2018 - Amounts in Euros (excl. VAT) - Departing from France



More flexibility on deliveries		
Delivery on phone appointment	Appointment agreed by phone between our depot and the consignee to schedule the delivery	French domestic service. International after assessment
Delivery On Demand	Appointment planned by the consignee through our web platform	French domestic freight. International after assessment
Saturday delivery	Delivery operated on Saturday morning	French domestic Express services only. Included in On Demand and Delivery on phone appointment
Agreed delivery date	Delivery on the day you choose, beyond the general transit time of the service, and in the following 8 days.	French domestic service. International after assessment
Delivery note supplied to consignee	Delivery note given to the consignee	After assessment. French domestic service only
Delivery note signed by consignee	Delivery note signed by the consignee. Copy of the note given to the consignee	After assessment. French domestic service only
More confort for the consignee		
Delivery on the consignee's floor	Delivery at the consignee's floor for shipments up to 20kg and 5 parcels that a single driver can handle (L+W+H <2m). Elevator must be available above two floors.	French domestic service. International after assessment
Delivery in the consignee's room	Parcels delivery: parcel(s) delivered in the preferred room (back shop, storage room, basement). Shipments up to 20kg and 5 parcels that a single driver can handle (L+W+H <2m) Pallets delivery: pallet(s) delivered in the preferred room (back shop, storage room, basement)	French domestic service. International after assessment French domestic service. International above 3 pallets after assessment
Depalletizing	Pallet break and disposal, packaging film removal	French domestic service. International above 3 pallets after assessment
More secured delivery options		
Carriage forward	Delivery against payment of transport costs by the consignee	French domestic Distribution only
Cash on Delivery	Delivery against payment for the goods by the consignee, via cheque	French domestic service
Ad Valorem insurance	Insurance for selected shipments according to their value up to 450,000 €. Please contact us for higher values	All services
Pallet management fees	Return of Europe pallets	French domestic Distribution only
More expertise		
Export Customs Clearance	Export Customs clearance operations	International services excl. international air express services extra charge for countries requiring bonded transit
Import Customs Clearance	Import Customs clearance operations	International services excl. international air express services
Hazardous goods	Distribution of goods under the ADR/IATA regulation, under given circumstances and after agreement of our ADR protocol (appendix to the commercial contract)	French domestic service. International after assessment
Exempted hazardous goods - LQ / EQ	Distribution of goods under an exemption regulation (Limited Quantities / Excepted Quantities)	French domestic service. International after assessment
Live Animal Transport	Type 2 animal transport, under Health & Safety procedures relating to both animal and GEODIS staff. French express domestic service only	French domestic Express service only
Wine & Spirit Transport	Secured wine & spirit distribution and assistance for tax declaration and excise duties	Distribution and express services
Healthcare Transport	Secured Healthcare transport following Distribution Best Practice methods	After assessment
Shipment temperature tracing	Ambient temperature tracing for "Healthcare" shipments during transit. Notification if temperature exceeds agreed level. Available on your espace account	After assessment
More sustainable Development Commitment		
Standard CO₂ display	Access to your overall CO ₂ emissions per activity. Two months history. Available on your espace account	All services
Detailed CO₂ dashboard	Access to your detailed CO ₂ emissions per shipment. Preformatted analytical reports available online. One year history. Available on your espace account	All services
More information for you and the consignee		
Info Réseau	Information emailed to you in case of major hazards in the network. Available for activation on your espace account	All services
Info Desti	Email / Text message sent to your consignee to inform him/her of the goods' dispatch. Available for activation per shipment from your espace account	French domestic service. International after assessment
Info Direct	In case of failed delivery attempt, automatic alert requesting you to connect to espace and provide further instruction (second attempt or return)	French domestic service
Online invoicing	Online access to all your invoices as from the day after their issue. Secured access from your espace account	All services